

Lifetime Guarantee Policy

Paper-faced Decorative Cornice Range

Effective Date: 1st July 2008

Dear Valued Customer,

At Quantum, we pride ourselves on providing the highest quality cornices in the market. Our cornices have been put through rigorous testing to ensure that they stand up against the highest Australian (AS/NZS) quality assurance standards.

Therefore, we're proud to offer a **lifetime guarantee** on all of our cornice products to be free of any defects in materials and manufacture.

In the unlikely event that one of our products does not meet your quality expectations, please put the product aside and contact us immediately - as failure to do so may void this warranty. If we deem it is necessary, we will arrange for one of our friendly customer service representatives to conduct an on-site inspection of the product.

If we determine that it does not meet our strict quality standards, we will at our discretion, undertake one of the following actions:

- Replace the product
- Repair the product
- Refund you the full purchase price of the product
- Supply you with an equivalently valued substitute product

All actions undertaken by Quantum International are done in good faith and do not imply that we accept responsibility for the fault. This guarantee is exclusive to Quantum International's paper-faced decorative cornice range only.

Should you have any questions regarding the above, please feel free to contact us on 1300 QUANT or visit our website at www.quaint.com.au

Yours faithfully

Managing Director
Quantum International

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